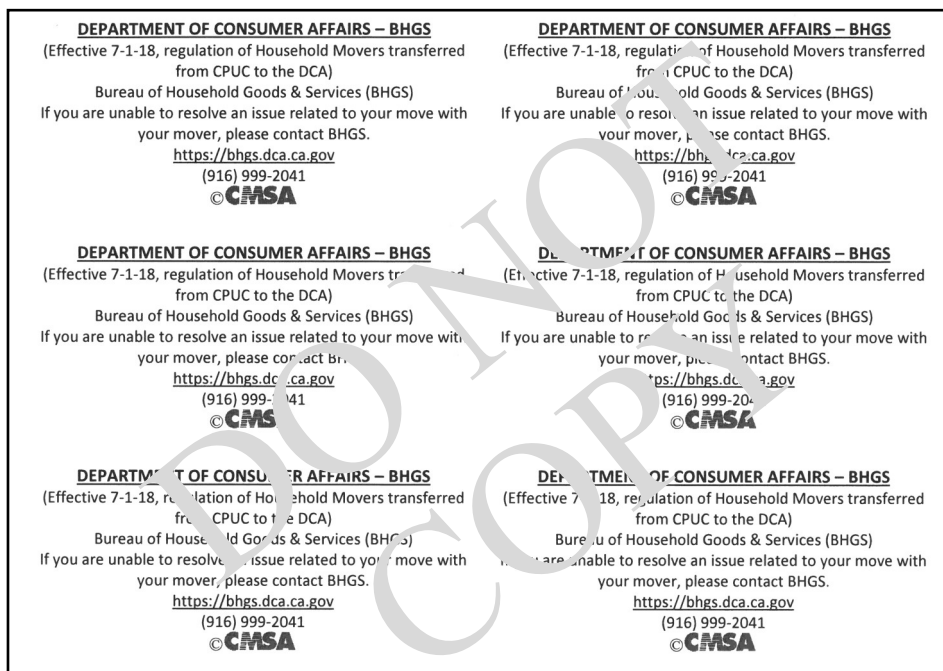


NOW ON SALE!!



Effective July 1, 2018, regulation of Household Movers transfers from the California Public Utilities Commission (PUC) to the Department of Consumer Affairs (DCA) Bureau of Household Goods & Services (BHGS). For ***Important Information for Persons Moving Household Goods (within California)*** pamphlets in your inventory, you are directed to update Page 10 with information about the new regulatory agency. The CMSA has developed and approved a DCA Information Sticker to place over the CPUC information on page 10 of the pamphlets.

Department of Consumer Affairs Information Stickers

CMSA Member Price: \$20.00 per 100 Self-Adhesive Stickers
Non-CMSA Member Price: \$40.00 per 100 Self-Adhesive Stickers

Please send me _____ pack(s) of 100 Self-Adhesive Stickers

Contact Name _____ CMSA Member
 Company Name _____ Non-member
 Shipping Address _____

Total Amount: \$ _____ Check Enclosed Charge Credit Card

Visa MC

Name on Card _____

Credit Card # _____ Exp Date _____

Card Billing Address _____ Zip Code _____

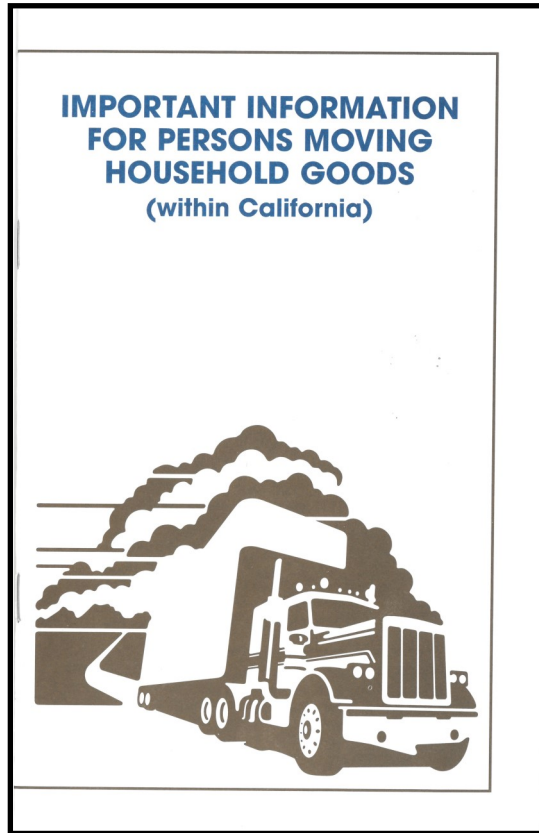
Three-digit code on back of card _____ Email Address _____

Phone _____ Fax _____

Send order form to: CMSA, 10900 E. 183rd Street, Suite 300, Cerritos, CA 90703
 Fax: (562) 865-2944 • Email: information@thecmsa.org
 For questions, call (562) 865-2900 or (800) 672-1415 (within CA).

CMSA Changes

Current Cover Page



Current Page 10

IF YOUR NEW HOME IS NOT READY

If you cannot move into your new home or apartment immediately, you may wish to have your goods moved from your present residence and held in storage for later delivery. For a storage period of 90 days or less, you can request Storage-in-Transit. Separate charges will be assessed for the transportation from your old place of residence into storage, for the Storage-in-Transit, and for transportation to your new residence. Storage and handling charges will be assessed for this service and it will be covered by the terms and conditions of your Agreement with the moving company.

If you do not request Storage-in-Transit, or if your storage period exceeds 90 days, your goods will be subject to rates, terms, and conditions set by the local warehouse and the service will be under a separate contract with the warehouseman and not regulated by the PUC.

PAYING FOR YOUR MOVE

Most carriers insist that you pay in cash, by money order or certified check; however, you may arrange in advance for the carrier to extend your credit. If the carrier will accept payment by credit card or personal check, be sure this arrangement is noted on the agreement.

A carrier holding a valid permit from the Commission has a lien on your goods to secure payment of the moving charges you agreed to in writing before the move began plus the charge for any additional services you requested on a bona fide Change Order For Services. (The lien does not apply to food, medicine, medical devices, items used to treat or assist an individual with a disability, or items used for the care of a minor child.) Once you pay these authorized charges, the lien is extinguished and the carrier must release all of your goods. If the driver requires payment greater than the authorized charges, you should contract the mover about what may be an overcharge. If the matter cannot be resolved to your satisfaction, call the PUC for assistance at 1-800-FON-4PUC (1-800-366-4782).

~~**PUBLIC UTILITIES COMMISSION DISTRICT OFFICES**~~

City	Address	Local Telephone No.
San Francisco	505 Van Ness Avenue 2nd Floor San Francisco, CA 94102	(415) 703-1402

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Proposed Page 10

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DEPARTMENT OF CONSUMER AFFAIRS – BEARHFTI
(Effective 7-1-18 regulation of Household Movers transferred from CPUC to the DCA)

If you are unable to resolve an issue related to your move with your mover, please contact BEARHFTI.
(916) 999-2041 | www.bearhfti.ca.gov
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Stickers available from CMSA.